

**UNIVERSITI TEKNOLOGI MARA
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FACULTY OF HOTEL & TOURISM MANAGEMENT

**Students' satisfaction towards Internship program: a study among Bachelor Degree
Students, Faculty of Hotel and Tourism Management UiTM Terengganu**

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DECLARATION

We hereby declare that the work contained in this research was carried out in accordance with the regulations of University Teknologi MARA and is our own except those which have been identified and acknowledged. If we are later found to have committed plagiarism or other forms of academic dishonesty, actions can be taken against us in accordance with UiTM's rules and academic regulations.

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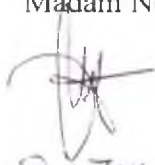
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Abstract

This undergraduate project is about students' satisfaction toward the internship program. By achieving the level of student satisfaction is one of the achievement for fulfill the objective of internship program. If the programs are failed, it will affect the reputation of the program itself and at the same times will affect the performance of the student. This study are used a quantitative method and the survey are made via online survey. A total of 103 respondents were selected for questioning via stratified random sampling technique. The questionnaire are evaluated the students' satisfaction in terms of work experience, motivator and overall satisfaction. A 5-point Likert scale has been used in all questionnaire items. At the end of the result, its show that the majority of the respondents are satisfied with their internship.

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